

favehotel

Nagoya · Batam

Batam, 07 June 2023

CR2023/FAV/COR/DOM/06/236

Company : **Universitas Internasional Batam**
Contact : Ms. Via
Position : Person in charged
Address : Baloi-Sei Ladi, Jl. Gajah Mada, Tiban Indah
Tel : +62 813-7467-9047
Email :

Subject: **Favehotel Nagoya Batam CONTRACT RATES 2023-2024**

Dear Ms. Via,

Warm greetings from Favehotel Nagoya Batam!

It is with great pleasure that we welcome **Universitas Internasional Batam** as a member of the Favehotel Nagoya Batam preferred Wholesale Account program. As a member, your guests are entitled to substantial discounts in favehotel Nagoya Batam.

Contract Validity : 01 April 2023 - 31 March 2024

Room Type	Bed Type & No. of Room	Size (sqm)	Contract Rates
faveroom	Twin : 83	34	Rp. 500.500 net/room/night
	Double : 31	34	Rp. 500.500 net/room/night

Rates Inclusive Of:

- 21% government tax and service charge
- **Breakfast for two person at Garden Corner**
- Complimentary two bottles of mineral water daily per room
- Complimentary in room tea and coffee
- Complimentary Internet Access in all Hotel Area (including in room)

Special Rate Package:

Room Type	Bed Type & No. of Room	Size (sqm)	Contract Rates
faveroom	Double Bed (Single Occupancy) 31 units	34	Rp. 790.000 net/room/night

Rates Inclusive Of:

- 21% government tax and service charge
- **Breakfast for two person at Garden Corner**
- Complimentary two bottles of mineral water daily per room
- Complimentary in room tea and coffee
- Complimentary Internet Access in all Hotel Area (including in room)
- **5 pcs laundry per day/room**
- **2 way transportation (hotel - Shimano - hotel)**

Jln Imam Bonjol, Komplek Nagoya Thamrin City Tower A, Lubuk Baja Kota Batam 29444
0778 210 2222 nagoya.favehotels.com
batamnagoyainfo@favehotels.com

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Special Rate Long Stay:

Room Type	Bed Type & No. of Room	Size (sqm)	Contract Rates
faveroom	Double Bed (Single Occupancy) 31 units	34	Rp. 442.000 net/room/night

Rates Inclusive Of:

- 21% government tax and service charge
- **Breakfast for one person at Garden Corner**
- Complimentary two bottles of mineral water daily per room
- Complimentary in room tea and coffee
- Complimentary Internet Access in all Hotel Area (including in room)
- **Minimum 14 days consecutive stay**
- **4 pcs laundry per day**

Public Holiday	Closed Out Date	Surcharge
Christmas Day	24 - 25 December 2023	IDR 200.000 nett per room per night
New year Eve	30 - 31 December 2023	IDR 200.000 nett per room per night
New Year Day	01 January 2024	IDR 200.000 nett per room per night
Chinese New Year	09 - 10 February 2024	IDR 200.000 nett per room per night

RATES RESTRICTION

- The rates granted are confidential and are non commissionable, inclusive of tax and service charge.
- While surcharges are indicated in this contract, there may be events where we will have to request you to apply additional surcharges for certain dates. We will inform you about these no less than 2 weeks before the date.
- Rates may change due to economic stability. We will inform you in writing if such an event should occur. All bookings prior to the notice will not be affected.
- The offer outlined in this contract will be available only when a returned signed copy is received.

RESERVATION POLICIES

Rate is applicable upon receiving advance reservation from your office. In case no prior reservation has been made, you will be charged using the best available rates (BAR).

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Room reservation is subject to availability and confirmation of the respective hotel upon time of reservation, therefore advance reservation is advisable. Generally, the confirmed reservation will be held by the respective hotel only until 6 PM local time.

CHILDREN POLICY & MAXIMUM GUEST PER ROOM

- Children: age between 6 – 12 years old.
- Maximum occupancy per room is 3 persons (2 adults and 1 children under 12 years old)
- Maximum 1 child under 12 years old is free to share a bed with the parent.
- Children above 05 years old must book an extra bed or additional breakfast to share a room with adults. Extra bed may incur extra charges.
- Children under 6 years free buffet meals if dining with parents.
- Additional breakfast for children from 6 – 12 years old available at IDR 90,000 net per person.
- Agent should inform hotel reservation to book for additional breakfast and extra bed

CANCELLATION & NO SHOW POLICY

- Any cancellation be received 7 days prior to arrival on low season and 14 days or high season and 21 days on peak season, a penalty of one night's room rate contracted will be applied to your account
- Any cancellation be received 7 days prior to the arrival on high season and 14 days on peak season, a penalty of 50% of total night's room rate contracted will be applied to your account
- Any cancellation be received 7 days on peak season, 100% of total night's room rate contracted will be applied to your account
- "No show" 1 night room rate contracted on low season and 100% of total night's room rate contracted on high & peak season will be applied to your account

BILLING AND PAYMENT POLICY

- Advance deposit is required upon check-in for personal expenses.
- The Proforma invoice will be sent upon reservation confirmation or latest 14 days' prior guest arrival
- No credit facilities. All invoices shall be settled within 7 (days) upon receipt of the invoice. If payment has not been settled before 7(seven) days, it will be considered as full prepayment on "CASH BASIS"
- In the case of unsettled invoice / outstanding (credit facility) as per due date, it will incur a 2% interest of the total outstanding amount.
- In the case of unsettled invoice / outstanding (credit facility) as per due date, hotel reserve the right to refuse any placement booking
- Hotel only accepts payment methods via bank transfer to the hotel official account stated on this contract.

Beneficiary Name : PT HOTEL NAGOYA THAMRIN
Bank Name : BANK CENTRAL ASIA (BCA)
Account Number : 0617151999

If payment is made at the hotel, it may be made in cash (up to the legal limits) only to the hotel General Cashier, or by bank card (MasterCard, Visa, Union Pay, etc) at the hotel front desk. Hotel will not be responsible and accept any payment made through hotel staff, sales, or representative (except Hotel General Cashier) as event payment or deposit.

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CREDIT FACILITIES

- In the event, you may choose to establish credit facilities with the hotel, a credit application form is available upon request.
- Credit facilities will only be granted once satisfactory credit references have been received and approved by hotel accounting with terms & conditions applied.
- Application for credit should be made at least 15 working days before guest arrival.
- Hotel invoices should be settled maximum 14 days after the company receives the invoice from the hotel. Failure to issue payment within these terms may result in credit facilities being withdrawn.

TAX & SERVICE CHARGE

The hotel reserves the right to adjust the rates here agreed without notice in the event of tax alteration by government and service charge amendments.

DISTRIBUTION

Rates in this agreement may not be used or displayed on any kind of Website, except for the specific and password-protected use of the employees of and consultants to the company signing this agreement.

CONFIDENTIALITY AND EXCLUSIVITY

- This contract remains confidential between the undersigned and designated clientele, and shall not be disclosed to other third parties. Unauthorized disclosure of content will automatically terminate this agreement.
- Any amendment to this agreement shall not be valid until agreed in writing by authorized **favehotel Nagoya Batam and Universitas Internasional Batam**
- Internet restriction: Universitas Internasional Batam shall ensure that Room Rate is not provided on any Online Channels as room only or unpackaged, including without limitation via online (e.g., internet based) channels, or any other interactive or electronic channels, including mobile devices that the end-user Guest can access, this includes, but is not limited to, online
- travel agencies (OTAs), opaque sites, group buying, loyalty or points redemption programs, flash sales, social commerce and daily deals sites and applications. In any case favehotel Nagoya Batam needs to approve before launching.

GENERAL CONDITIONS

favehotel Nagoya Batam and the client agree to each carry adequate liability and other insurance protecting itself against any claims arising from any activities conducted in the retreat during the period of accommodation. The performance of the agreement by either party is subject to acts of nature, war, government regulations, disaster, strikes, civil disorder, curtailment of transportation facilities, or any other emergency making it illegal or impossible to provide the facilities contracted.

CHECK IN & CHECK OUT PROCEDURES

Check in time is from 2.00 PM and check-out time is at 12.00 noon. Extension of check-out time until 18.00 hours is subject to space availability and will be

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charged 50% based on contract rates. Check-out after 18.00 hours is subject to one night room charge at a contracted rate.

ROOM REQUEST

Room requests are subject to availability at the mutually agreed rates, between the company and the hotel. The company shall direct all reservations to the HOTEL direct phone or email.

CONTRACT VALIDITY & EXPIRATION DATE

Any inquiry for contract extension must be submitted at least one month prior to the expiration date. Both parties have the right to terminate the agreement before the expiration date by giving one month prior written notice to the other party.

To activate these special rates and benefits in our reservation system, kindly acknowledge your acceptance by signing and returning one set of this agreement within 14 days from the date of issuance via email to batamnagoyainfo@favehotels.com. Should we not receive your acceptance thereafter, this agreement will be considered null and void. Should you receive direct contract rates from any of our properties with different rates, kindly inform us for further clarification. For further information and assistance, please do not hesitate to contact us.

SIGNED ON BEHALF OF
favehotel Nagoya Batam

Acknowledged by,



Vivi Dawansi
Cluster Sales Executive
Date: 07/06/23



Agatha Mawar
Cluster ADOS
Date: 07/06/23



Yanuwar Dedy
Cluster General Manager
Date: 07/06/23

Accepted by,
Universitas Internasional Batam

Ms. Via
Date :

Copy to : Reservation, Finance